

Hackney Carriage Fares With effect from 2 March 2019

	Amount charged at the start of the journey	Incremental charge thereafter	Approx cost of a running mile	Waiting time charged at	Definition
Rate 1	£3.00	£0.20 every 160 yards	£2.20	£0.30 every 50 seconds	Rate 1: Mon – Sat, 7am to 8pm
Rate 2	£3.60	£0.25 every 160 yards	£2.75	£0.45 every 50 seconds	Rate 2: Mon – Sat, 8pm – 7am <u>and</u> all day Sunday <u>and</u> all day public holidays <u>and</u> 6pm – 11pm on both Christmas Eve and New Year's Eve
Rate 3	£5.00	£0.35 every 160 yards	£3.85	£0.50 every 50 seconds	Rate 3: From 11pm on Christmas Eve until 7am on 27 th December <u>and</u> from 11pm on New Year's Eve until 7am on 2 nd January

Extras applicable to all rates - charged at the driver's discretion:

- 20p for each additional passenger
 - 1st passenger: no extra charge
 - 2nd passenger: add 20p
 - 3rd passenger: add another 20p
 - 4th passenger: add another 20p
 - 5th, 6th & 7th passengers: add another 60p each
- Extra charge for a pram / pushchair or large package / luggage – 60p (4 shopping bags will count as 1 large package)
- Assistance dogs – no extra charge payable
- Bicycles (estate cars only) and animals (carried at driver's discretion other than assistance dogs) £1.20



CHEL TENHAM
BOROUGH COUNCIL

**Licensing Section, Municipal Offices, Promenade,
Cheltenham, GL50 9SA**

Tel: 01242 262626

Email: licensing@cheltenham.gov.uk

Web: www.cheltenham.gov.uk/licensing

Passenger information and conditions of hire

- The meter will be engaged at the start of the journey
- If you or your animals soil the taxi requiring cleaning or valeting, you will be charged £50.00
- Passengers must wear their seat belt at all times and keep children and animals under control
- No smoking, eating or drinking is permitted within the vehicle
- If you wish to make a complaint ask for a receipt showing the driver's badge number and the vehicle's plate number. Complaints should be directed to the address shown above
- Intoxicated or troublesome passengers are carried at the driver's discretion